

5 FUNDAMENTAL WAYS TO GET MORE SALES

Automotive Industry

Live Chat is all about human interaction with your website visitors and pointing them in the right direction. We help you increase your Marketing Return on Investment by generating more sales and providing customer support around the clock.

WHY LIVE CHAT?

- 1** **ANSWER QUESTIONS IN REAL TIME**
A Live Chat representative not only assists visitors in their search for the answers, but also helps them save time.
- 2** **CUT EXPENSES DRAMATICALLY**
Live Chat on your website can dramatically decrease the number of calls and inquiries your customer service department receives on a monthly basis therefore cutting costs.
- 3** **STREAMLINE YOUR BOTTOM LINE**
LiveAdmins users report a 23% average revenue increase (Source: LiveAdmins 2014 Customer Satisfaction Survey) as soon as they start converting their visitors into real prospects.
- 4** **TRACK VISITOR BEHAVIOR**
Our solution can track visitor behavior and helps customers with the right information when they need it.
- 5** **INTELLIGENT CHAT ROUTING**
Our ICR system distributes chats based on operator availability, language settings and level of training so visitors always get the best experience.

PRO TIP

TRAIN YOUR TEAM

Live Chat agents must have updated inventory information and be familiar with website navigation. Provide them with FAQs to help answer your questions easily.

Our Success Managers know it all. Talk to them now. **Call +1 (877) 771 6067**

5 CUSTOMER FAVORITE FEATURES



CRM INTEGRATION

Our technology seamlessly integrates with your existing CRM software so customer and revenue management is never an issue.



MULTILINGUAL SUPPORT

Our Live Chat service supports more than 5 languages – the most compared to any other provider – so you can cater to a wider audience.



BUSINESS INTELLIGENCE REPORTS

Our powerful Business Intelligence reports make it easier for you to look at your business performance so you always stay in control.



SMART CAR SEARCH (EDMUNDS INTEGRATION)

Our Smart Car Search blazes through hundreds of car models in a matter of seconds so your visitors are never kept waiting.



INTERACTIVE TRAINING PANELS

At LiveAdmins, we never compromise on quality. Our interactive training panels allow for real time greeters' training so you get the best quality at all times.

WHO ARE WE?

LiveAdmins is a leader in providing multilingual live chat solutions and services that enrich online visitor experience, customer satisfaction and the bottom line of businesses of all sizes. Our solutions are fully customizable, easy to set-up and always online, catering to over 10 industries across 8 time zones.

WHERE CAN YOU FIND US?

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