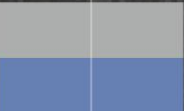


Global Live Service Provider



■ WebGreeter™
Multi lingual web chat center

■ WG Live Chat
Software

■ Design & Software
Development

Liveadmins
Providing Live Support Services
Since 2002

GLOBAL LIVE
SERVICE
PROVIDER



LET US SAY **HELLO** TO 95% OF YOUR VISITORS
WHO WOULD CLICK-AWAY WITHOUT CONTACTING YOU!

Index

Liveadmins

■ WebGreeter™

Multi lingual web chat center

■ WG Live Chat

Software

■ Design & Software

Development

LiveAdmins takes great pride in its rich history of excellence and innovation. Our commitment to efficiency, quality, and creativity is as strong today as it was in 2002, when the company was founded. LiveAdmins provides web-based customer care and sales solutions to businesses and enterprises. In addition to that, we provide a wide range of software development, Internet Marketing, Web Design along with Content Writing services to it broad customer base.

Global Live Service Provider



VISITOR IS EVERYTHING

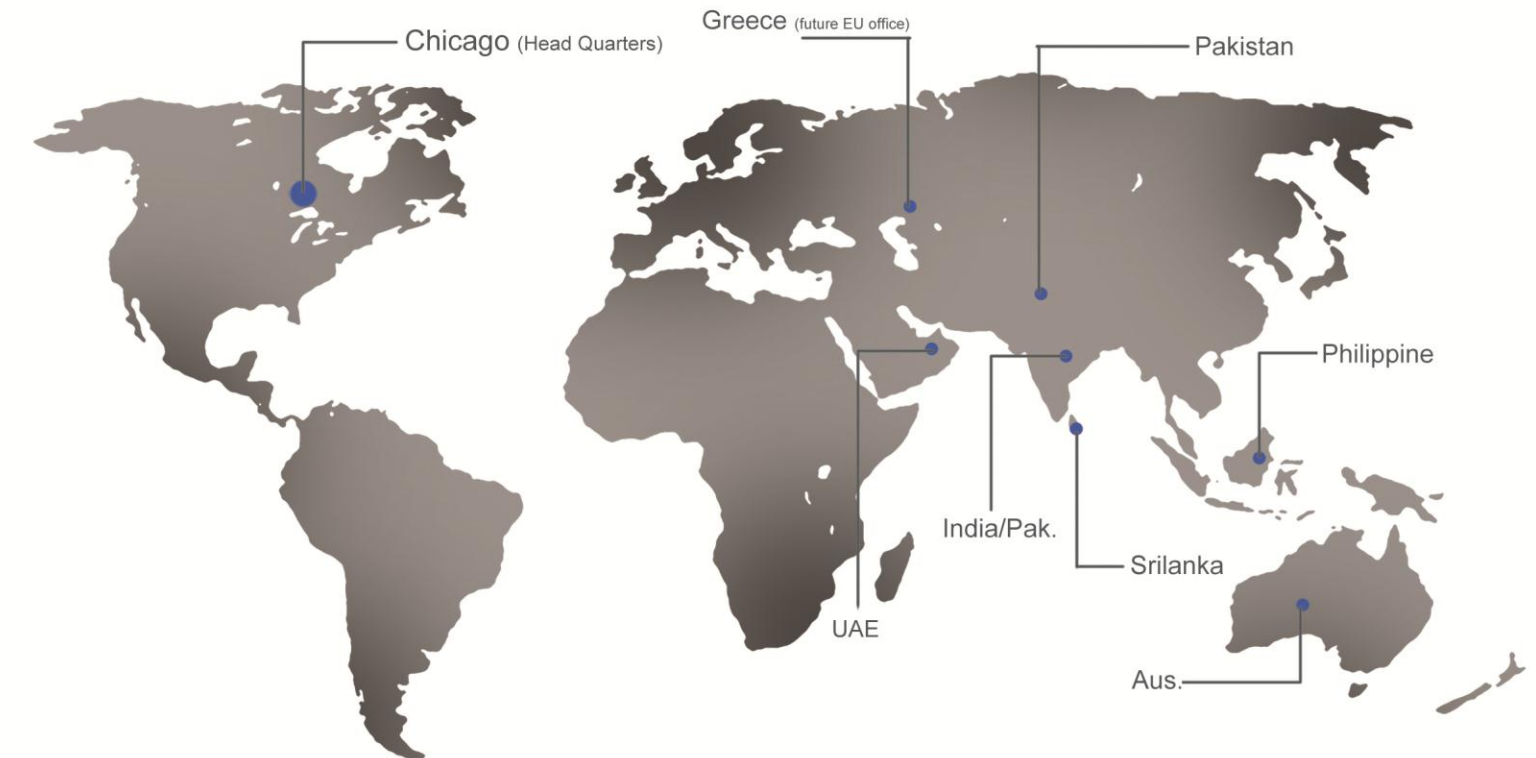
LEADING LIVE CHAT SALES AND SUPPORT SERVICE
PROVIDER SINCE 2002

LiveAdmins LLC is a team of committed, motivated and dedicated professionals, all inspired to deliver and maintain the always improving standards of our services, and we do this with the combined strength of

500 Employees Backing and Believing
in us to move even further.

Offices, Cutomers & Re-sellers

Global Live Service Provider



GLOBAL LIVE
SERVICE
PROVIDER



ONCE THEY ARE ON YOUR WEBSITE



WE CAN KEEP THEM THERE

« WebGreeter™
Multi - lingual web chat center

- Increasing client's sales is our business
- Client satisfaction is our priority
- Customized to client's needs
- Dedicated account manager
- Unmatched service delivery

A SERVICE DELIVERED THROUGH HIGHLY
MOTIVATED, TRAINED, AND ACCOMPLISHED
'GREETERS'

GREETING EVERY
VISITOR
WITH A
VIRTUAL **SMILE**

WebGreeter™
MEETS THE NEEDS OF THE
MODERN CONSUMER

TM

‘LIVE INTERACTION
REVITALIZES **ONLINE**
BUSINESSES’

“ Chat can be a powerful tool in
capturing websites browsers
and turning them into buyers. ”

(Online Shopping Review, 2009)

Connecting with the Visitor

professionally, pleasantly with a strong knowledge-base is
the key to selling, up-selling and cross selling

TRAFFIC BOUNCING OFF TO COMPETITORS

A perfect marketing tool that is needed after
organizations have spent all the funds on
bringing the Visitors to the website



LET US INCREASE YOUR
MARKETING ROI...

MAXIMIZE YOUR WEB RESULTS!

live admins
"ALWAYS CONNECTED"

WHY WebGreeter?

Best Chat Software Tool
Over a Decade of Experience
Quick Response
Proactive

Always Available
24 / 7 / 365 Days

‘ADDING VALUE.....

Imagine getting an interactive conversation of a customer on your Smart Phone while the customer is still on the website

We reach out to your visitors proactively and personally engaging them in conversations, providing them with an excellent online experience.

It is estimated that at least 95 % of the visitors who come to a website click away within a minute or so, simply because the information they seek is not available on the page and they cannot find the relevant links to lead them there.

... TO YOUR WEB PRESENCE ’

AT THE END OF THE DAY

VISITOR’S EXPERIENCE IS EVERYTHING

We believe that every interaction with your customers is an opportunity. This opportunity is best availed when you’re able to give them exactly what they request – even anticipate what they will request.

When you invest in exceptional customer support service, every interaction becomes a chance to turn your online visitors into customers and advocates.

WebGreeter helps businesses and enterprises increase sales by providing exceptional customer interactions which leads to positive and memorable experience, which acts as a catalyst to convert a casual browser into a buyer.

For more information visit www.WebGreeter.com

The Need for WG Live Chat Software

‘WIN THE BATTLE FOR ONLINE SALES...

- Superior and proven software technology to reachout to your visitors
- A software for companies of all sizes
- Unmatched Chat Routing and Transfer capabilities
- No need to wait for the visitors to CLICK on Chat Button, Greet them instead
- Shaped by ten years of knowledge, experience and research
- Innovative and user friendly interface

...WITH SUPERIOR FIRE POWER’

WGTM
Live Chat Software

Connecting
with every visitor

- Revolutionary way of presenting repetitive information
- Allocating multiple websites to a team spread across the globe
- Highly efficient and customized management reporting
- Operator Dashboard and Client Dashboard
- Training and Quality control screens

Compatibility

WG Live Chat Software is compatible with any browser and the chat window is part of the website itself rather than a separate pop-up; this saves time in loading websites.

Language Support

The software provides support for any language required by our clients while the features of the software application itself enable WG to hire work-from-home operators anywhere in the world.

Automatic chat routing

This system is the intelligence component of the software application. It uses a simple online database and application server and then uses that server to find and connect chats with online visitors to live-chat operators using the system.

A unified 'pool' of resources irrespective of physical location

The application views the users who are logged-in to the application as a 'pool' of human resources, irrespective of their geographical location. Managers are aware of all the other users who are logged-in and the websites they are assigned to provide support for. They can also view the number of visitors each operator is chatting with, in real-time.

Generating analysis reports and reporting chat transcripts

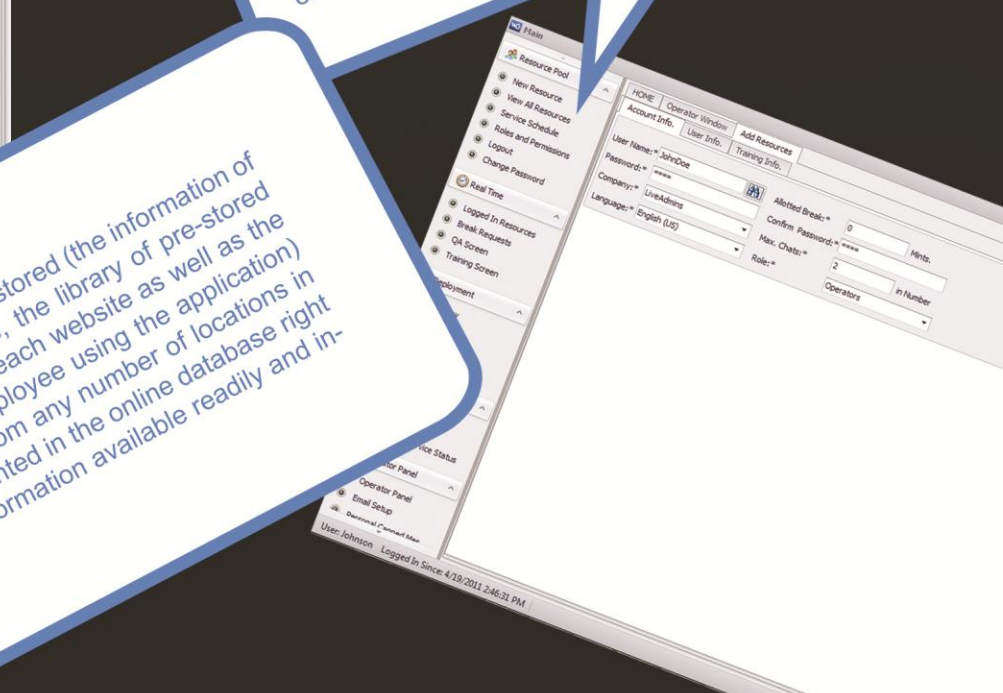
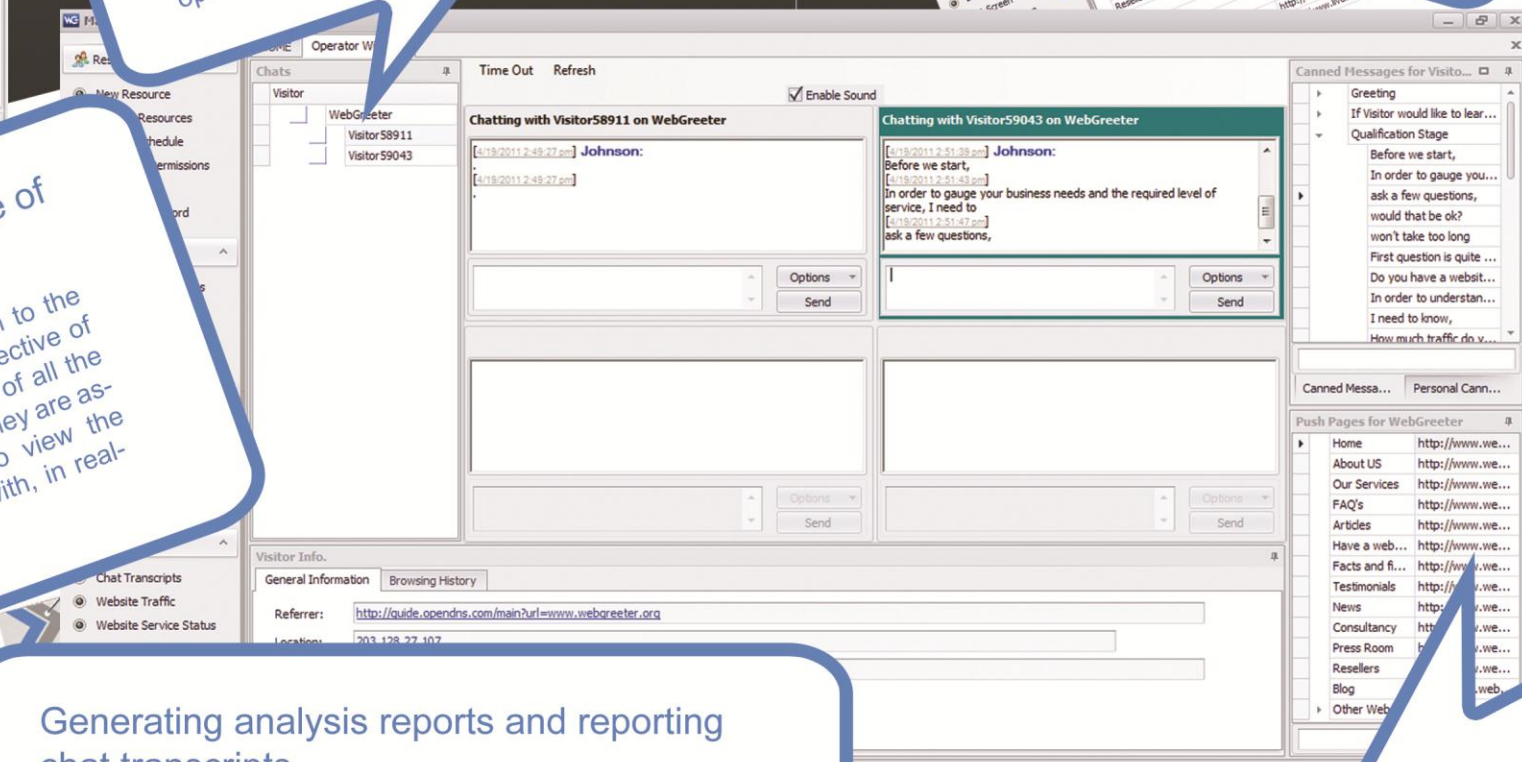
The application comes complete with the tools necessary to generate reports on the internet traffic on a website, lead-generation trends and the performance of the chat-operators for the purpose of service analysis. It also immediately e-mails transcripts of chats with visitors to the respective web businesses for review, follow-up and quality control.

Automated Updating

Changes to any of the information stored (the information of a company receiving the service, the library of pre-stored messages and push-pages for each website as well as the information of each user / employee using the application) can be made concurrently from any number of locations right across the world, and are implemented in the online database instantly to all users.

Software users and their assigned 'roles'

The application is designed to identify and manage a hierarchy of employees in the form of a team of users using the various distinct features in the application interfaces. This feature facilitates the creation of an online team of users which may include managers, supervisors, chat operators and more.





A CHAT TOOL
THAT IS **TRULY**
MADE FOR
CORPORATE
ENVIRONMENTS

SMART
ROUTING CAPABILITY

PRIMARY & SECONDARY OPERATORS
ROUTING BETWEEN LANGUAGES
OPERATOR AVAILABILITY
OPERATOR CAPACITY

OVERFLOW ROUTING BETWEEN MULTIPLE WEBSITES & LOCATIONS
ROUNDROBIN

AUTOMATED CHAT INITIATION & GREETING
LOAD BALANCING

TIME CONTROLLED GREETINGS
INTER DEPARTMENT ROUTING AND BILLING



SMART REPORTING CAPABILITY

ALL CHAT
TRANSCRIPTS
OF A WEBSITE

ASSIGNED
USERS
FOR A WEBSITE

ASSIGNED USERS
FOR ALL
WEBSITES

BILLABLE CHATS
TRANSCRIPT OF
A WEBSITE

BILLABLE
CHATS TRANSCRIPT

END OF DAY
REPORTS

FIND CHATS
WITH KEYWORDS

GREET TO CHAT
CONVERSIONS

LOGIN/LOGOUT
REPORTS

OPERATOR
CHATS

END OF DAY
REPORTS

FIND CHATS
WITH KEYWORDS

GREET TO CHAT
CONVERSIONS

LOGIN/LOGOUT
REPORTS

OPERATOR
CHATS

CHAT COUNT
REPORTS

CHAT
TRANSCRIPTS
BY CHAT ID

CHAT
TRANSCRIPTS

CHATS OF A
WEBSITE
REPORT DB

DEPARTMENT
WISE EMAIL
ADDRESSES

CHAT COUNT
REPORTS

CHAT
TRANSCRIPTS
BY CHAT ID

UNIQUE
VISITORS AND
BILLABLE
CHATS

CHATS OF A
WEBSITE
REPORT DB

DEPARTMENT
WISE EMAIL
ADDRESSES

OPERATOR
AVERAGE
RESPONSE TIME

TODAY CHATS
OF OPERATORS

VISITOR
IBN REFERRER

VISITOR LAST
MESSAGE CHATS

WEBSITE
ASSIGNED
TO A USER

OPERATOR
AVERAGE
RESPONSE TIME

TODAY CHATS
OF OPERATORS

VISITOR
IBN REFERRER

VISITOR LAST
MESSAGE CHATS

WEBSITE
ASSIGNED
TO A USER

SMART PHONE DESIGN & DEVELOPMENT

Mobile

App

Game Development

Enterprise Application

Educational

Entertainment & Hospitality



iPhone, iPad, Anroid
BlackBerry, Windows Mobile

The LiveAdmins' Software Division

Open Source
Mobile Computing
Java Desktop
ERP
Net

LiveAdmins LLC helps businesses set-up and grow in the global e-market place. Our services range from internet marketing services to customized web development solutions geared to create and sustain competitive edge both for organizations undertaking new technology initiatives and those who already have established technology environments. Web solutions that augment or redefine businesses' current web presence with integrated and tailored solutions. We have the capability to take our client's ideas and vision and turn them into fully-functional and productive commercial web entities.



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