

Chats are More
PERSONAL
THAN EVER BEFORE



Involve REAL TIME

Monitor. Advise. Participate.

Involve brings your sales team and LiveAdmins chat operators together as a virtual sales team.

HOW INVOLVE WORKS?



MONITOR

Involve's state-of-the-art Monitoring Panel lets you oversee active chats in real time and is accessible from a laptop, tablet or a mobile phone.



ADVISE

With Involve, secretly instruct the LiveAdmins chat operator how to handle a difficult situation and how to respond. Simply click a button to get in touch with the operator and send the relevant information in real time.



GET INVOLVED

The moment there's a query that requires your Sales expert's assistance, your sales team can quickly take over the chat from the LiveAdmins operator and respond. The transition is completely seamless so the visitor never faces any delay.



RELAX

Once you've passed on the required information to the visitor, you can sit back and relax. We will collect all the essential details you require to make the sale. It is as simple as that. You get Involved and you sell more.



TRANSFER CHATS TO YOUR TEAM MEMBERS

WHEN NEEDED JUMP-IN
DURING THE CONVERSATION & ADVISE

WHO ARE WE?

LiveAdmins is a leader in providing multilingual live chat solutions and services that enrich online visitor experience, customer satisfaction and the bottom line of businesses of all sizes. Our solutions are fully customizable, easy to set-up and always online, catering to over 10 industries across 8 time zones.

WHERE CAN YOU FIND US?

500 North Michigan Avenue
Chicago, IL 60611
U.S.A.
+1 877 771 6067

G-14, Dubai Gate 1, Cluster Q
Jumeirah Lakes Towers, Dubai
U.A.E.
+971 4 423 2624

info@LiveAdmins.com