



KENSINGTON EXCLUSIVE PROPERTIES CREATES AN INTERACTIVE EXPERIENCE FOR CUSTOMERS WITH LIVEADMINS

Since its inception in 2005, Kensington Exclusive Properties is committed to deliver exceptional customer experience. They believe in constant innovation to meet the rapidly changing market environment and become a leading holistic real estate brand.

Kensington Exclusive Properties was looking to create an interactive experience for their website visitors. This included direct engagement with online customers to help them with their queries. They wanted a customer support solution that was proactive and fast.

Kensington Exclusive Properties found LiveAdmins live chat to be an integral element for their website in order to provide interactive and engaging customer support. Round the clock support and fast response time ensures maximum satisfaction for customers on their website.

LiveAdmins, established in Chicago in 2002, has improved online visitor engagement and user experience on Kensington Exclusive Properties website with its proactive live chat solution.

AT A GLANCE

- Established in 2005
- One of the leading real estate companies in Dubai
- Dedicated to perform to an outstanding level

ISSUES

- Absence of round the clock support
- No direct real time engagement
- Interactive experience

SOLUTIONS

- 24/7 live chat support
- Proactive customer engagement
- Personalized customer experience

“With LiveAdmins, our website is now interactive and engaging. The Live Chat service has become an integral part of our sales process and helps us deliver top quality customer experience.”

Mario Volpi

Chief Sales Officer at Kensington Exclusive Properties

Find out more

Call +971 4 423 2624 or visit us online at liveadmins.com