

Live Call Solution



NEVER MISS A CALL, KNOW YOUR CUSTOMERS, BOOST YOUR SALES!





Live Call Solution

Services



POC Solution

A Point of Contact call center or customer service operation that serves as the primary interface for all customer interactions and inquiries.



Virtual Assistant

Providing customer service and support through digital means with automated responses, and virtual customer service agents.



BDC Solutions

Business Development Center specializes in nurturing leads, supporting sales processes, and providing contact management for business growth and customer acquisition.

Features



Inbound Dialing & Campaign Management



CRM Integration



Call Scripting & Knowledge Base



Automatic Call Distribution (ACD)



Interactive Voice Response (IVR) System



Call Recording & Monitoring



Live AI



Real-Time Dashboard & Analytics



Multilingual Support

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